Members Standing Committee (MSC) August 24, 2012

ACCOUNTABLE COMMUNITY DESCRIPTIONS, INFORMATION FOR MEMBERS DRAFT

What is an Accountable Community?

- An Accountable Community is a group of doctors, hospitals, and health care providers that work together and with MaineCare to give you better service and care.
- The goal of an Accountable Community is for all of your doctors and other health care
 providers to "talk." When all your providers are talking, you will get better quality care.
 When all of your providers know what you need and about the services you are getting,
 they can meet your unique individual needs.
- An Accountable Community may be rewarded when they talk to all of your providers and give you better care.

Can I pick what doctor I see?

- Your MaineCare benefits are not changing. You still have the right to choose any doctor or hospital who accepts MaineCare at any time.
- Your doctor may continue to suggest that you see a doctor for a specific health need but it's always your choice about what doctors or hospitals you visit.

Is my personal information safe?

- To help us give you the right care, in the right place and at the right time, MaineCare
 and health care providers will share information. We will share information starting on
 (MONTH, YEAR). The information we share will include things like visits to the doctor or
 hospital, medical conditions, and referrals for other doctors or services.
- Having this information is very important to your providers in the Accountable Community. Having up-to-date information will allow them to give you the best care. The information will tell MaineCare if a service that you aren't getting may help you. It will also tell us if the doctors are giving you good care.
- Your privacy is very important to us. You control the use of your personal information.
 We put important safeguards in place to make sure all your personal information is safe and confidential.